



# MEDSPA MARKET OVERVIEW

Q2 2024

AN AFFILIATE OF

### **TABLE OF CONTENTS**

#### SECTION I INDUSTRY OVERVIEW

#### SECTION II SECTOR ACTIVITY AND THEMES





# INDUSTRY OVERVIEW

## BOOMING SECTOR AT THE INTERSECTION OF BEAUTY & MEDICINE

#### MEDSPAS ARE EXPECTED TO GROW TO ~\$32B THROUGH 2027 DRIVEN BY A CONFLUENCE OF ENDURING MACRO AND SOCIETAL TAILWINDS

#### **OVERVIEW**

- MedSpas are a combination of a cosmetic non-surgical medical center and a day spa offering an elevated customer experience
- MedSpas in the US nearly doubled since 2018 reaching 9k+ in 2023, expected to grow to 12k+ by 2027 (a 28% increase)
- TAM is estimated at ~\$19B, growing at 14.7%, and expected to continue to increase due to many favorable secular macro tailwinds
- Highly fragmented sector with numerous local and regional operators that compete on quality, service offering, and social media presence
- Attractive unit economics, revenue cycle dynamics, recurring nature of services, and growing popularity support rapid enduring growth
- Large number of targets and acquirors, of which PE are the most active with 15+ platform and add-on acquisitions in 2023 alone and growing



FAVORABLE SECULAR MACRO TAILWINDS



### RAPIDLY GROWING MARKET





24.6

2025P

18.7

2023A



Microdermabrasion

## MEDSPAS BY THE NUMBERS

### NUMEROUS POSITIVE INDUSTRY METRICS



Source: The Aesthetic Society, American Med Spa Association.

a) Based on top three non-surgical procedures as a percent of 2022 non-surgical revenue

b) Measured as the percent of MedSpa customers that purchased each of listed treatments.



### INTERSECTION OF WELL-ESTABLISHED SEGMENTS WITH NEW CONSUMER TRENDS

# SOLOMON HEALTHCARE TEAM HAS DEEP TRANSACTION EXPERIENCE ACROSS KEY VERTICALS IN THE MEDSPA SECTOR AND KNOWS THE VALUE-DEFINING THEMES

#### MULTI-SITE PHYSICIAN PRACTICE MANAGEMENT

#### Brand strength (NPS)

- Economies of scale
- Margin profile
- Marketing strategy

- Pricing power
- Site selection
- Unit economics
- Vendor relationships

#### CARE DELIVERY AND PROVIDER SERVICES

- Access to latest technology
- Compensation (wages and other forms)
- Continuous education and upskilling
- Data-driven and analytics-enabled care
- Provider retention
- Regulatory compliance and supervision
- Treatment outcomes



#### COSMETIC AND SPECIALTY

- Access to latest technology
- Affordability, financing and novel pricing models
- Consistency of care delivery

- Impact on patient life
- Measurable outcomes
- Patient experience
- Provider specialization and thought leadership

#### TECH-ENABLED MEDICINE AND HEALTHCARE TECH

 Access to latest technology

- Brand strength (NPS)
- Customer duration (LTV)
- Customer acquisition
   funnel and cost
- Recurring revenue
- Regulatory landscape



# THE CORE OF A BOOMING WELLNESS INDUSTRY

### MEDSPAS ARE THE ENTRY POINT TO A MUCH LARGER TAM IN HEALTH AND WELLNESS

### MASSIVE RAPIDLY GROWING U.S. MARKET...



### ...FUELED BY POWERFUL ENDURING TRENDS

### Products and services related to appearance, cosmetic, skincare, sleep, wellness and mindfulness

• Evolving attitudes about wellness, beauty, and healthy aging expand the market to include hormones, vitamins, other clinically approved products and devices that previously were considered specialty

### Skincare, haircare, fragrance, and makeup used at day spas, MedSpas, aesthetic centers

- Skin longevity is the next frontier: as life expectancy increases, people want healthier skin
- Social pressure: those who do not participate in wellness risk social penalties due to appearing older and less healthy

#### Clinics overseen by licensed medical professionals that provide non/minimally invasive, and invasive treatments and spa-like services

 New drugs and treatments may create demand: rapid weight loss induced by GLP-1 drugs, may require skin tightening procedures to combat "Ozempic face"

### Nexus of full-body professional non-surgical treatments in a relaxing setting focused on relaxation, rejuvenation, safety and wellness

- Bridges the gap between professional medical treatment and consumer skincare with professional skincare
- "At-home" medspa-like treatments serve as maintenance between visits, not replacement, increasing the TAM
- With increased focus on health and wellness, "skintellectual" consumers demand advanced non-surgical skin procedures



Source: American Med Spa Association, National Laser Institute, Grandview Research, International Society of Aesthetic Plastic Surgery (ISAPS), leading consulting firm. a) Aesthetic, Beauty & Skincare, and Health & Wellness growth rates based on global market. Covers '22-'27 except for Aesthetic Medicine Market, which spans '23-'30. b) Refers to surgical and non-surgical procedures performed by plastic surgeons such as liposuction, breast implants, blepharoplasty.

## USED ACROSS ALL AGES DRIVING HIGH CUSTOMER LIFETIME VALUE

#### CUSTOMERS TYPICALLY INCREASE USE OF MEDSPA SERVICES OVER TIME AND DRIVE AWARENESS REINFORCING DEMAND

#### RISING CONSUMPTION AND SPEND WITH AGE ...

	Prese	rve	Maintain		Restore	Avg. Cost	
Age Spots / Vein فَ Removal بَعْنَ	<b>^</b>			$\checkmark$	$\checkmark$	\$200 - 1.5K	
Age Spots/Vein o Removal Body Contouring			$\checkmark$	$\checkmark$	$\checkmark$	\$1K	Preserve
Hair Restoration <sup>(a)</sup> / PRP			$\checkmark$	$\checkmark$	$\checkmark$	\$600 - 1.5k	ā
Skin Tightening			$\checkmark$	$\checkmark$	$\checkmark$	\$500	
Laser Skin Resurfacing			$\checkmark$	$\checkmark$	$\checkmark$	\$2K	c
Photo Facial Pulsed Laser		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	\$400	Maintain
Microdermabrasion / Microneedling		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	\$200 - 300	
Toxins / Fillers		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	\$300 - 700	
Chemical Peel De Deel De De Deel De Deel De Deel De Deel De De Deel De De D	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	\$200	Restore
Chemical 9 Peel it Hair a Removal d	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	\$200	Re
	≤19	20-29	30-49 Age Group	40-54 <b>0</b>	55+	-	

### ...CREATES PERPETUAL REVENUE

- Depending on age, customers start with either procedures aimed at preserving natural and clean beauty (preventative), or minor cosmetic procedures aimed at correcting undesired features
- Minor initial cosmetic procedures such as toxins (e.g., Botox), fillers, chemical peels, and microneedling can serve as a gateway to more advanced treatments
- "Gateway" procedures can experience spikes around various social and life events (puberty, injuries, childbirth, wedding, job advancement) after which they become a part of customer's wellness routine creating a re-occurring, perpetual, revenue stream for providers
- With time, procedures are supplemented with restorative treatments because of various life events (e.g., aging, injuries, illness, menopause)
- Preventative procedures become a way to upkeep beauty and / or prepare for advanced non-surgical or surgical procedures
- Over time, customers add other procedures such as hair restoration, deeper chemical peels and vein removal, and may opt for surgical treatments



Source: AEDIT, The Aesthetic Society, American Society of Plastic Surgeons, 2022. a) Includes laser hair restorative procedures such as Capillus.

## LARGE AND FRAGMENTED MARKET

# MEDSPA IS A HIGHLY ATTRACTIVE SECTOR IN THE MARKET GIVEN ITS BREADTH OF SERVICES AND DEGREE OF SPECIALIZATION

	SERVICE	EXAMPLE	SALONS & SPAS	HOSPITALITY <u>&amp; GYMS</u>	MEDICAL 		PLASTIC SURGERY
Specialist	Specialized, non-surgical, partially invasive	Spider vein reduction, vaginal rejuvenation, hair transplant			$\checkmark$	$\checkmark$	$\checkmark$
sialization	Equipment- dependent services	CoolSculpting, HydraFacial, laser epilation		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Spectrum of Specialization	Require additional certification and training	PRP, peptides, hormone optimization			$\checkmark$	$\checkmark$	$\checkmark$
	Specialized, require standard certification	Facials, skin products	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Generalist	General, require basic certification	Toxins, fillers, microneedling, advanced skin care	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$





# SECTOR ACTIVITY AND THEMES

# PRIVATE EQUITY IS VERY ACTIVE IN THE SECTOR

# STRONG INDUSTRY TAILWINDS, RAPID PROFITABLE GROWTH, AVAILABILITY OF VALUE CREATION PLAYBOOK HAVE IGNITED PRIVATE EQUITY INTEREST IN THE SECTOR



NOTABLE & RECENT AESTHETICS TRANSACTIONS						
Target / Acquiror		Inv. Date	Locations <sup>(b)</sup>	States / Region		
FORMULAWELLNESS	/	TRIVE CAPITAL	Mar-24	5	ТХ	
AP AESTHETIC PARTNERS	/	NORWEST	Nov-23	20	CA, FL, TX, VA	
UNITED AESTHETICS ALLIANCE	/	VARSITY HEALTHCARE PARTNERS	Sep-23	3+	MN	
SEV	/	LEVINE LEICHTMAN CAPITAL PARTNERS	Jun-23	30+	Nationwide	
Cosmetic skin&laser Center	/		May-23	9	FL, MI	
alpha AESTHEITICS PARTNERS	/	TG THURSTON GROUP	Apr-23	15	CA, NY, TX, VA	
Advanced Acsthetics Partners	/	Riviera Capital	Oct-22	n/a	UK, US	
Elase	/	IMPERIAL CAPITAL	Oct-22	13	FL, ID, UT	
skin  Spirit	/	KKR	Sep-22	41	Nationwide	
EMPOWER AESTHETICS	/	SHORE Capital Partners	Sep-22	12	NY, TN, TX	
AMP	/	LEON Capital Group	Jul-22	44	Nationwide	
Athēnix.	/	LATTICEWORK	Dec-21	7	AZ, CA, KY, MA, NV, TX, VA	
INSPIRE AESTHETICS	/		Dec-21	10	AL, AZ, FL, GA, VA	
<b>oldeal Image</b>	/		May-21	150+	Nationwide	
The Skin Center	/	CAPITAL PARTNERS	Jan-20	10	PA, OH	
MEDSPA <sup>(C)</sup> PARTNERS	/	РСР	Nov-19	41	Canada, AZ, CA, FL, IL, NY, NC, PA, TN, WA	
LASER MD mad	/	POTOMAC EQUITY PARTNERS	Jul-19	15	MA, PA	



Source: American Med Spa Association, National Laser Institute. a) Owned by individuals, not platforms or investment firms, based on 2022. b) Approximate number of locations as of Q1 2024 or at time of acquisition.

## INVESTOR AREAS OF FOCUS

#### PLATFORMS WILL NEED TO PROACTIVELY ADDRESS KEY AREAS OF INVESTOR FOCUS

FOCUS AREA	DETAIL	CONSIDERATIONS			
Regulatory Compliance & Ethical Scrutiny	MedSpas operate at the intersection of beauty and medicine – regulatory compliance is critical	<ul> <li>Hire trained clinicians licensed by reputable industry bodies</li> <li>Invest in compliance function and implement dedicated clinical oversight across locations</li> <li>Leverage technology and implement EHR systems to increase transparency between providers, locations and patients</li> <li>Physician oversight may be needed for compliance and to signal quality, but not all physicians must be surgeons or dermatologists</li> </ul>			
Competitive Landscape	Large number of MedSpas can make it difficult to stand out	<ul> <li>Large number of MedSpas can create a perception of crowding; however, quality assets quickly rise to the top</li> <li>Establish a competitive strategy (e.g., quality, breadth of services, scale) and align offerings; expand services consistent with strategy</li> <li>Standardize procedures and streamline support functions to increase profitability and ensure consistent performance</li> <li>Diversify revenue and pursue margin expansion as a differentiator</li> </ul>			
Shifting Consumer Trends	Definitions of beauty and wellness are constantly shifting, often virally	<ul> <li>Monitor trends to stay ahead of "skintellectuals" and anticipate demand – 95% of customers under 40 come with product preference</li> <li>Educate clientele on the right treatments for them to ensure positive patient experience and clinical outcome</li> <li>Maintain an active social media presence to engage with clients to educate and shape their preferences</li> </ul>			



## INVESTOR AREAS OF FOCUS (CONT.)

PLATFORMS WILL NEED TO PROACTIVELY ADDRESS KEY AREAS OF INVESTOR FOCUS

FOCUS AREA DETAIL		CONSIDERATIONS			
ALL STREET, ST	A ANALINA	<ul> <li>Offer service packages geared for upcoming seasonal events to pull through demand from peak months and normalize revenue</li> </ul>			
Demand Seasonality	Increased focus on beauty and appearance during the summer months	<ul> <li>Design thoughtful promotions aligned with brand image (e.g., discounts, gamification, referrals, specials) to capitalize on holiday spend but spread service over the year</li> </ul>			
		<ul> <li>Show successful track record of supplementing procedure revenue with retail sales</li> </ul>			
		<ul> <li>Nurture positive employee culture; hire in line with culture and values</li> </ul>			
	Increased labor costs and turnover are critical to manage	<ul> <li>Offer competitive compensation and production-based bonuses, as needed, to retain key clinicians and motivate employees</li> </ul>			
Recruitment & Training		<ul> <li>Cultivate referral network for staff and clinicians to rapidly replace churn; clinician shortage can dampen growth</li> </ul>			
		<ul> <li>Develop an efficient and ongoing training program that focuses on patient safety and service quality</li> </ul>			
Con Co	-	<ul> <li>Chose the right payment model (e.g., advance purchase discounts, credits plan) and combine with promos, discounts, financing and loyalty programs to capture, retain and smooth revenue</li> </ul>			
Payment Models	Accelerating conversion of repeat revenue into recurring	<ul> <li>The right payment model can help diversify and secure revenue as well as increase client visits</li> </ul>			
Models	repeat revenue into recurring	<ul> <li>Leverage tech-enabled solutions to increase customer traffic, referrals, and revenue</li> </ul>			



# INVESTOR AREAS OF FOCUS (CONT.)

PLATFORMS WILL NEED TO PROACTIVELY ADDRESS KEY AREAS OF INVESTOR FOCUS

FOCUS AREA	DETAIL	CONSIDERATIONS			
Growth Strategy	M&A, de novo, or both?	<ul> <li>Crisp M&amp;A parameters underpinned by a strong M&amp;A pipeline</li> <li>Pipeline source, conversion and historical valuations</li> <li>Post M&amp;A revenue and EBITDA performance – key growth levers</li> <li>Integration – standardized practice management, integration time</li> <li>Augment M&amp;A with a de novo strategy and add additional services</li> </ul>			
High Upfront Equipment Cost	Some equipment like HydraFacial is expensive with low individual procedure cost	<ul> <li>Difference between upfront high cost of certain specialized equipment (e.g., HydraFacial at ~\$40k) vs. low procedure cost (~\$200) creates long payoff cycle</li> <li>Demonstrate ability to accelerate payoff and drive ROI by creating demand for equipment-based services ahead of purchase / roll out</li> <li>Being the only provider with costly equipment can create local scarcity, other providers may want to partner driving additional client traffic that can be cross sold</li> </ul>			
Cash pay vs. insurance coverage	Partial coverage of specific procedures	<ul> <li>Generally, insurance providers need quantified benefit and proven reduction in cost-of-care to reimburse cost of procedures</li> <li>Some procedures are already covered, such as scalp Botox injections; development of new treatments and applications can increase likelihood of insurance coverage</li> <li>Partner with select employers that may cover certain MedSpa services as part of their perks</li> </ul>			



### HEALTHCARE GROUP OVERVIEW



**Jon Hammack** Partner, Group Head MedTech



**Karan Garg** Partner, Head of Healthcare Services



**Brad Hildebrand** Managing Director Healthcare Services



**Aryeh Sand** Managing Director Life Sciences



**Eric Bormel** Director Consumer HealthTech



**Marc Cooper** 

CEO

SENIOR LEADERSHIP

**David Shiffman** Partner, Co-Head of Consumer Retail



Vitalie Djugostran Vice President



Mustafa Ghafoor Vice President



Karaoglan Vice President



Adam **Rynerson** Vice President



Elliott Theuerkauf Vice President



Joseph Stein

Partner **Financial Advisory** 



Sash Rentala Partner **Financial Sponsors** 

#### DEDICATED HEALTHCARE SUPPORT TEAM

EJ Salamone Max Belousov Henry Jones Jack Samett **Taylor Coleman** Owen Mansfield Devonte Middleton Brandon Schwartz

Alyssa Lam **Cooper Steputis**  John Struik Jake Robbins



#### CORE HEALTHCARE TEAM

## SOLOMON MEDSPA COVERAGE TEAM



Karan Garg Partner Head of Healthcare Services

P: 312-324-7454

Karan.Garg@ Solomonpartners.com

Karan has 20+ years of experience and leads the healthcare services group

He focuses on advising founders and private equity clients on sell-side and buyside M&A, private debt financings, and equity raise transactions across the healthcare services landscape

Karan covers the healthcare services sector with a particular focus on multi-site and physician practice sub-sectors, among others



#### **Brad Hildebrand**

Managing Director Healthcare Services

P: 312-324-7457

Brad.Hildebrand@ Solomonpartners.com

Brad has 15+ years of investment banking and private equity experience

He focuses on advising founders and private equity clients on sell-side and buyside M&A, private debt financings, and equity raise transactions across the healthcare services landscape

Brad covers the healthcare services sector with a particular focus on multi-site and physician practice sub-sectors, among others



#### Vitalie Djugostran

Vice President Healthcare Services

P: 773-718-6569

Vitalie.Djugostran@ Solomonpartners.com

Vitalie has 10+ years of investment banking, private equity and consulting experience

He advised on sell-side M&A, equity and debt financing, and strategic alternatives for founder-led, private equity-backed and public clients in the healthcare, technology and consumer space

Vitalie covers the healthcare services sector with a focus on multi-site and physician practice sub-sectors

#### WHO WE WORK WITH

- Rapidly growing young and established platforms
- Leading verticals, companies and management teams
- Market leaders with strong organic growth

- Proven M&A platforms
- Strong, sustainable gross and EBITDA margins
- Technology-enabled disruptors and leaders in their markets



### MARKET LEADING MOMENTUM WITHIN MULTI-SITE HEALTHCARE

		SELL-SIDE		BUY-SIDE	FINANCING
40+ Completed Healthcare Services	FastMed. Sold to Sold to BlueCross BlueShield of North Carolina HONORHEALTH Healthcare Retail Healthcare	Majority Recapitalization by LINDSAY COLDBERG	Majority Recapitalization by Audax Private Equity Retail Healthcare	InTandem Majority Recapitalization of OrthoNebraska PPM	Secured a Senior Secured Credit Facility from
Transactions in the Last 5 Years	Majority Recapitalization by BlackRock.	Alfima DENTAL* Merged with 123DENTIST	Smile Doctors Majority Recapitalization by	APOLLO Majority Recapitalization of Gliance	Received growth equity from NORWEST Retail Healthcare
in Healthcare Services EV Transacted in the Last 5 Years	Sold to hopebridge Behavioral	Retail Healthcare	Retail Healthcare	PPM A OAK HILL CAPITAL Majority Recapitalization of U.S. Oral Surgery Management PPM	DENTIVE Secured a Senior Secured Credit Facility from FORTRESS Crestline Retail Healthcare
Deep Sector Expertise	Majority Recapitalization by vss PPM	Canadian orthocontic Majority Recapitalization by ► Pamlico Retail Healthcare	HOPCO Majority Recapitalization by LINDEN <sup>7</sup> Audax	Cerberus Majority Recapitalization of Lighthouse	U.S. Oral Surgery Management Secured a Senior Secured Credit Facility from Kayne Anderson PPM
Unrivaled Sector Relationships	RODECODENTAL Majority Recapitalization by MainCapital Retail Healthcare	CRH HEALTHCARE Majority Recapitalization by FS Freeman Spogli & Co. Retail Healthcare	SPECTRUM VISION PARTNERS Majority Recapitalization by COBLUE SEA CAPITAL PPM	KOHLBERG « C O M P A N Y Majority Recapitalization of SEPERE DETHOPEOIC PARTNERS PPM	NDX Secured a Debt Facility from Various Lab

SOLOMON PARTNERS

# DISCLAIMER

This document is a marketing presentation. It has been prepared by personnel of Solomon Partners or its affiliates and not by Natixis' research department. It is not investment research or a research recommendation and is not intended to constitute a sufficient basis upon which to make an investment decision. This material is provided for information purposes, is intended for your use only and does not constitute an invitation or offer to subscribe for or purchase any of the products or services mentioned. Any pricing information provided is indicative only and does not represent a level at which an actual trade could be executed. Natixis may trade as principal or have proprietary positions in securities or other financial instruments that are the subject of this material. It is intended only to provide observations and views of the said personnel, which may be different from, or inconsistent with, the observations and views of Natixis sales and/or trading personnel, or or the proprietary positions of Natixis. Observations and views of the writer may change at any time without notice.

This presentation may contain forward-looking statements and comments relating to the objectives and strategy of Solomon Partners. Any such projections inherently depend on assumptions, project considerations, objectives and expectations linked to future events, transactions, products and services as well as on suppositions regarding future performance and synergies.

Certain information in this presentation relating to parties other than Solomon Partners or taken from external sources has not been subject to independent verification, and Solomon Partners makes no warranty as to the accuracy, fairness or completeness of the information or opinions in this presentation. Neither Solomon Partners nor its representatives shall be liable for any errors or omissions or for any harm resulting from the use of this presentation, the content of this presentation, or any document or information referred to in this presentation.

Nothing in this presentation constitutes investment, legal, accounting or tax advice, or a representation that any investment or strategy is suitable or appropriate to your individual circumstances. Each individual or entity who receives this document or participates in any future transaction shall be responsible for obtaining all such advice as it thinks appropriate on such matters and shall be responsible for making its own independent investigation and appraisal of the risks, benefits and suitability of the transactions as to itself. Any discussions of past performance should not be taken as an indication of future results, and no representation, expressed or implied, is made regarding future results. No person shall have any liability whatsoever (in negligence or otherwise) for any loss arising from any use of this document or its contents or otherwise arising in connection with this document or any other written or oral communications transmitted to the recipient in relation hereto.

Solomon Partners and/or its affiliates, officers, directors and employees, including persons involved in the preparation or issuance of this material, may, from time to time, have long or short positions in, and buy or sell, the securities or derivatives mentioned in this material.

The information contained herein may be based in part on hypothetical assumptions and for certain models, past performance. These assumptions have certain inherent limitations, and will be affected by any changes in the structure or assets for this transaction. This material is confidential and any redistribution is prohibited. Solomon Partners is not responsible for any unauthorized redistribution.



